

Massachusetts Unemployment Insurance Benefits Audit & Toolkit

Most employers do not pay much attention to a former employee's claim for unemployment insurance benefits ("UI") because of the general presumption that "everyone" gets UI in Massachusetts. While it is true that the Commonwealth makes the ultimate decision, there are steps you can take to increase your chances of securing a denial of an UI claim. This Audit and Toolkit will provide you with the guidance needed to give your business the best chance to succeed on these claims.

The Massachusetts Unemployment Insurance Benefits Audit & Toolkit includes:

- An audit of the last six (6) unemployment claims and hearing results for your business;
- Detailed recommendations for your business based on the audit findings;
- A detailed Tip Sheet summarizing the standards utilized by the Division of Unemployment Assistance (DUA) to approve/deny claims based on termination (for use internally by personnel responding to a former employee's claim for UI to the Commonwealth);
- A detailed Tip Sheet summarizing the standards utilized by the DUA to approve/deny claims based on an employee's voluntary resignation (for use internally by personnel responding to a former employee's claim for UI to the Commonwealth);
- MA Unemployment Insurance Benefits Summary of Standards & Employer Response Checklist: Voluntary Quit; and
- MA Unemployment Insurance Benefits Summary of Standards & Employer Response Checklist: Termination.

The contents of this **Massachusetts Unemployment Insurance Benefits Audit & Toolkit** can be purchased for a fixed fee. In addition, we offer a reduced hourly fee for representation at DUA hearings or appeals for our clients who have purchased the **Massachusetts Unemployment Insurance Benefits Audit & Toolkit.**

Please contact us at <u>questions@foleylawpractice.com</u> for more information. The stakes are high – we can help.